

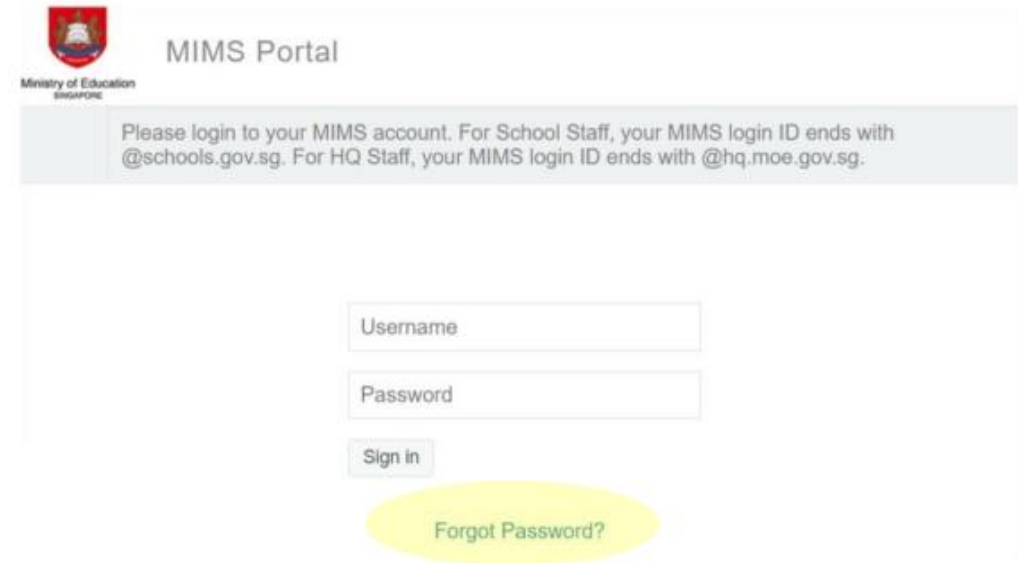
# STUDENT SELF SERVICE PASSWORD RESET GUIDE

**~FORGOT PASSWORD~**

MIMS: MOE IDENTITY  
MANAGEMENT SYSTEM

# FORGOT PASSWORD?

- The Forgot Password? Is **Self-Service Password Reset function** that user can reset their password by themselves
- It will **NOT** work if you are logging in to MIMS for the first time or you haven't setup Challenge Question in MIMS.
- User who has genuinely forgotten his/her password, or are locked out, and not able to do Self-Service Password. Please use the link in the school Website under PL Parents Portal/Resource for Parents for MIMS Password / Account Reset Form



MIMS Portal

Please login to your MIMS account. For School Staff, your MIMS login ID ends with @schools.gov.sg. For HQ Staff, your MIMS login ID ends with @hq.moe.gov.sg.

Username

Password

Sign in

Forgot Password?

# FORGOT PASSWORD?

Now if you have forgotten your password, you can use the **Forgot Password?** function to reset it. Enter your MIMS Login ID and you will be prompted with the Challenge Questions you have set earlier.



MIMS Portal

Ministry of Education  
SINGAPORE

Sign in to use available applications

[Forgot Password?](#)

## MIMS Self Service Password Reset

### Forgotten Password

If you have forgotten your password, follow the prompts to reset your password.

Username

# FORGOT PASSWORD?

Once challenge question has been answered correctly, you will then be able to reset your password.

## Self Service Password Reset

### Forgotten Password

Please answer the following questions. If you answer these questions correctly, you will then be able to reset your password.

What is your favourite colour?

What is your favourite sport or hobby?

Check Answers

Cancel

## Self Service Password Reset

### Change Password

Please change your password. Keep your new password secure. After you type your new password, click the Change Password button. If you must write it down, be sure to keep it in a safe place. Your new password must meet the following requirements:

- Password is case sensitive.
- Must be at least 12 characters long.
- The first character can not be a symbol (non letter or number).
- Must not include part of your name or user name.
- Must have at least three types of the following characters:
  - Uppercase (A-Z)
  - Lowercase (a-z)
  - Number (0-9)
  - Symbol (!, #, \$, etc.)

Please type your new password

New Password

Confirm Password

Change Password

Cancel

# **PASSWORD REQUIREMENTS (Primary School Students)**

The current password requirements is of following:

- Password is case sensitive.
- Must be at least 8 characters long.
- Must include at least 1 number.
- Must have at least 1 lowercase letter.
- Must have at least 1 uppercase letter.
- Must not include part of your name or user name.
- New password must not have been used previously.

**PASSWORD REQUIREMENTS**